



DORCAS MINISTRIES

# IMPACT REPORT 2017





HOWARD MANNING  
*Executive Director*

*“For my thoughts  
are not your  
thoughts, neither are  
your ways my ways,  
declares the Lord.  
For as the heavens  
are higher than the  
earth, so are my  
ways higher than  
your ways and my  
thoughts than your  
thoughts.”*

- Isaiah 55:8-11

## A TIME TO REFLECT UPON OUR MANY BLESSINGS.

Dear Friends,

Just when you thought it could not get any better, it does. One thing we have learned at Dorcas is that you cannot put God in a box. Last year, we shared some of the many blessings God allowed through our partnerships and His goodness. The best way to sum up 2017 is in 4 words: **HE DID IT AGAIN.**

- Thanks to the presence and generosity of over 420 partners we were able to fill the ballroom of Prestonwood Country Club and were blessed with our largest fund raiser in the history of Dorcas.
- We started the Career Advancement Program to help address the economic disparity in our community that keeps many of our citizens from earning a living wage. This is one example of how we can go deeper with our clients, thanks to you and your gifts.
- The quality and volume of your donations has enabled The Dorcas Thrift Shop to continue to set new records. It is such a blessing to be able to generate most of the revenue needed for our programs on our own.
- Our 500 volunteers, who logged over 86,708 hours in 2017, made much of our work possible. Thank you to this team!
- Advanced Community Health Clinic, which became a tenant at Dorcas Plaza in 2017, provided services to over uninsured or underinsured 1500 patients in 2017.
- Speaking of repeat performances: Dorcas Ministries was recognized again as the Best Charity in Western Wake County, and The Dorcas Thrift Shop was recognized as the Best Resale Shop in Western Wake County.
- We are continuing to take steps to execute the 2016 Master Plan and enhance our service delivery model.

Thank you for being you and for trusting Dorcas Ministries to produce a good return on your investments in our community.

  
HOWARD MANNING  
*Executive Director*

### OUR MISSION

*To provide crisis relief to area residents who seek stability and self-sufficiency through food and financial assistance, scholarships, training programs, referrals, and an affordable thrift shop.*



**11,155 neighbors**

received financial help with necessary bills when they were experiencing a crisis such as a job loss, major medical expense, divorce, or separation.

Over **21,000** lives touched

with more than **\$1,012,000**  
in assistance!



**7,815 neighbors**

fed their families from a generous supply of healthy groceries while they were working to get back on their feet.



**1,026 neighbors**

attended training classes or met with job readiness coaches who increased their ability to be stable and self-sufficient.



**202 neighbors**

at risk of homelessness received financial assistance including emergency housing and counseling.



**1,173 neighbors**

received help with the cost of a valuable preschool or daycare educational experience for their children.



**290 neighbors**

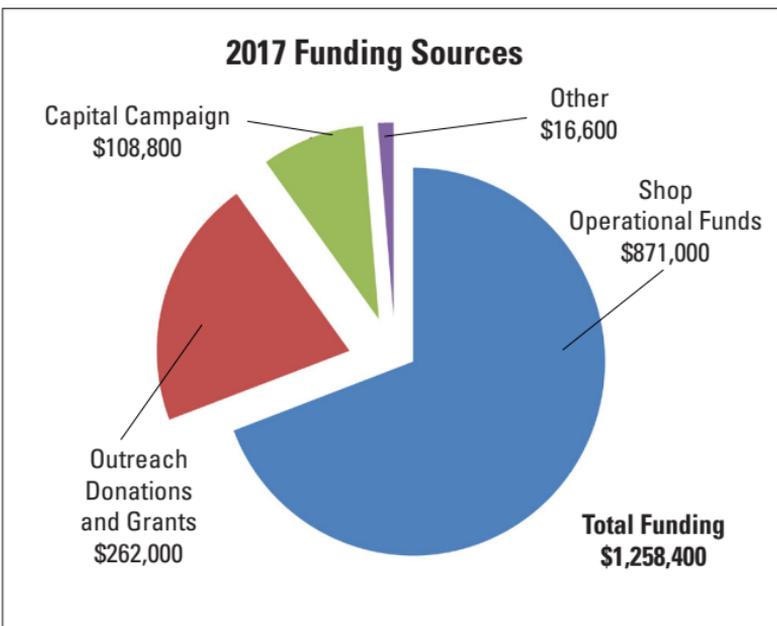
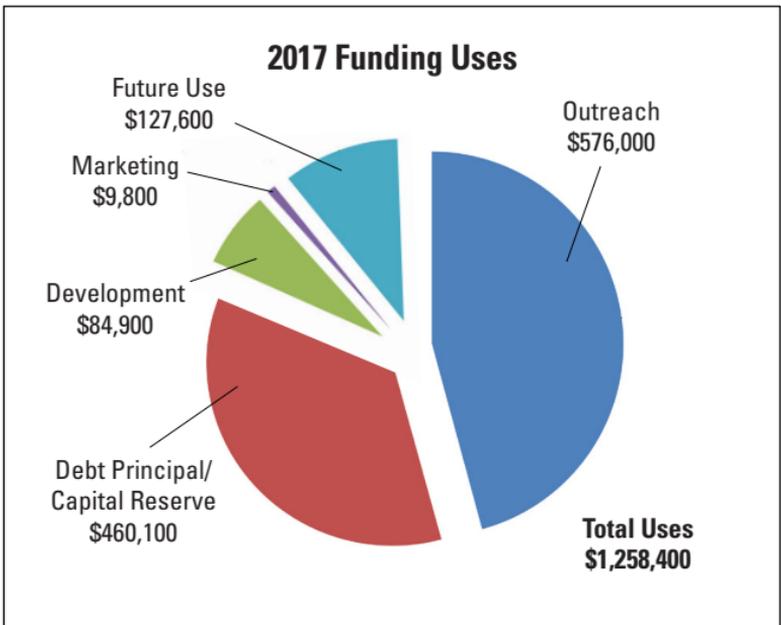
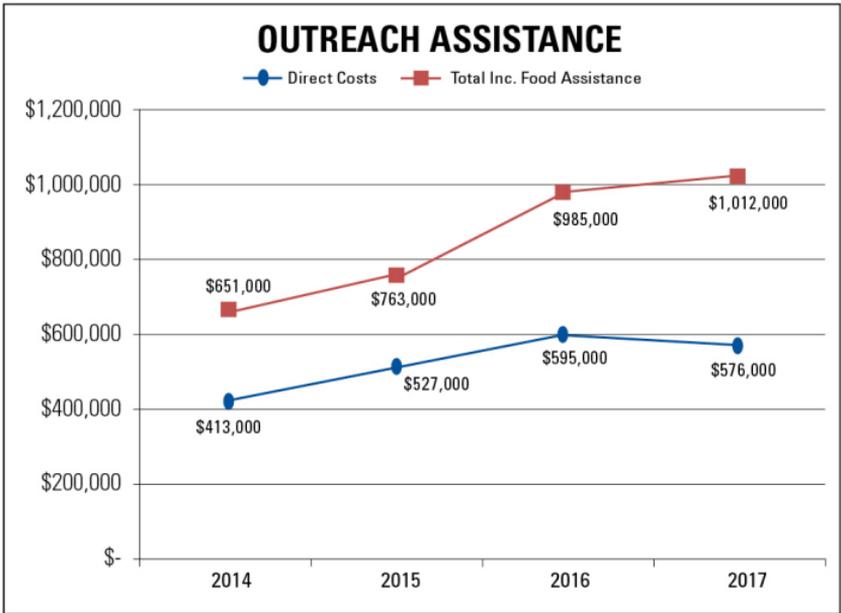
learned how to manage their chronic diseases by meeting with nurses at the bimonthly UNC mobile clinic.



**162 neighbors**

received help in covering the cost of retraining, enabling them to pursue work leading to greater stability and self-sufficiency.

Dorcas is blessed by generous food donations which make the value of our Outreach Assistance substantially greater than the actual cash spent.





DAVID COULTER  
President

## PRESIDENT'S MESSAGE

As Dorcas Ministries and our community begin to celebrate 50 years, we can be proud of the mission begun by Margaret Keller. We continue to provide emergency assistance for essential human needs, job training, and childcare assistance, among other programs. This is accomplished by the work of dedicated volunteers, professional staff, and strong community agency collaboration. We helped more than 21,000 of our neighbors in 2017. As our community has grown, so will the demand for Dorcas assistance.

Central to Dorcas's ability to provide these services is the Thrift Shop, the major fund raising arm for our programs. It is for this reason, that a significant renovation project is underway, led by Glenn Blackley. Volunteers have offered key information that helped design an improved work flow. This redesign will provide better working space, more storage, and a safer working environment. This is an opportunity to grow together as Dorcas prepares to serve our community for another 50 years. We are looking forward to celebrating with you throughout the year. ***Margaret Keller would be pleased.***

DAVID COULTER  
President

## DORCAS STAFF:

**Executive Director:** Howard Manning  
**Outreach Director:** Jill Straight  
**Outreach Case Manager:** Katie Braam  
**Outreach Assistant:** Michelle Clements  
**CAP Case Manager:** Craig Townley  
**Marketing & Volunteer Manager:** Ellen Frazier  
**Facilities & Operations Manager:** Al Kruk  
**Operations Supervisor:** Jeff Briggs  
**Development Director:** Rose Cornelious  
**Finance Manager, CFO:** Alger Faber  
**Finance Assistant:** Donna Pierce-Had  
**Attendants:** Angelo Curatolo, John Veal, Chris Fogg, Clinton Fogg, Jr., Chris Wilson

## 2018 BOARD OF DIRECTORS

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